


Hello Shirley,

I just wanted to take a few minutes to personally thank you for all that you have done and are continuing to do to sell, and now to potentially close on my house by the end of September. You have used all of the resources at your disposal, marketed my house expertly, and always kept me informed on what you were doing. I really appreciate your professionalism and dedication.

We bought that house with the assistance of Mrs. Barbara Giessen of the Century 21 Office located off of South Memorial Parkway. In fact, Barbara stayed in contact with us long after we moved into and out of our house. She was our first contact with an agent from Century 21 and she was truly outstanding. Now, you demonstrate the same caring and personalized service as Barbara did. I know why Century 21 is the number one agency. I realize now that I should have stayed with Century 21 from the beginning.

Regardless, you have certainly gained my confidence and respect, and I encourage you to continue to demonstrate your positive attitude, competence, integrity, and honesty in everything you do, especially in the service you provide to your customers. Again, thanks!

Sincerely, 

Colonel, U.S. Army